

Fostering Strategic Social Accountability

E-Course Guidelines for Use

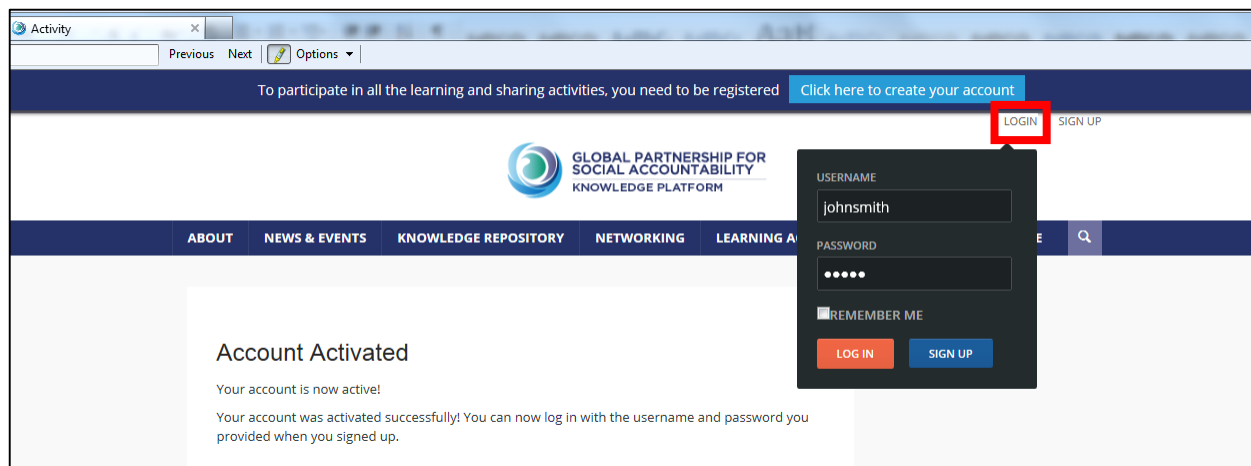
The following guidelines will help you use the Knowledge Platform and, more specifically, the E-course platform. Please read them with attention, as these instructions will ensure you have a great experience in this E-learning course.

FIRST STEP: LOGIN AND COMPLETE YOUR PROFILE

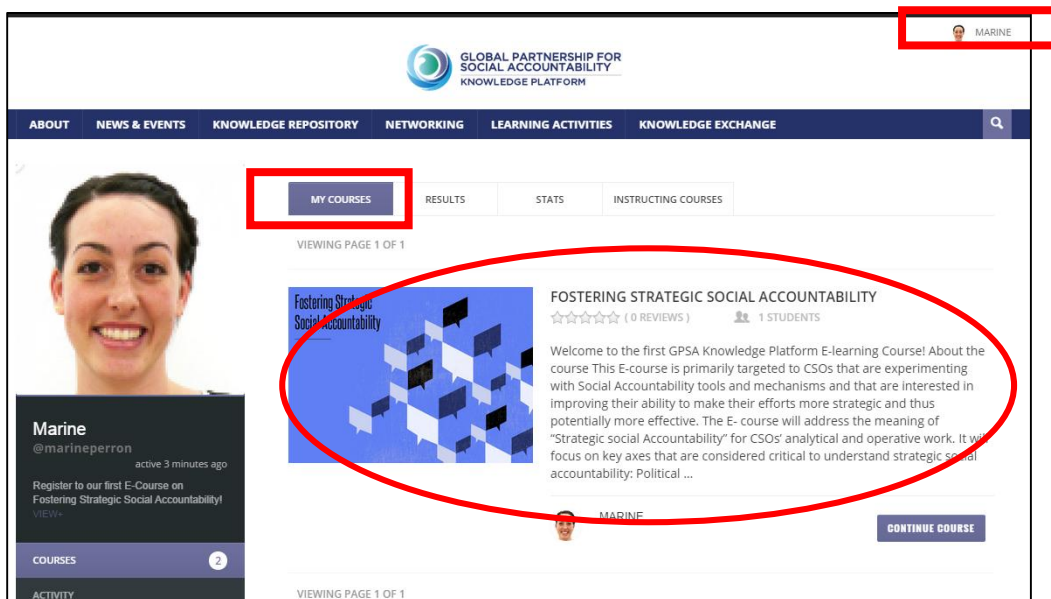
Login:

Once you have created your personal account, you will be required to login with your username and password to participate to the E-course.

To login, look for and click on the **login button** in the upper right corner of the website. A popup box should appear:

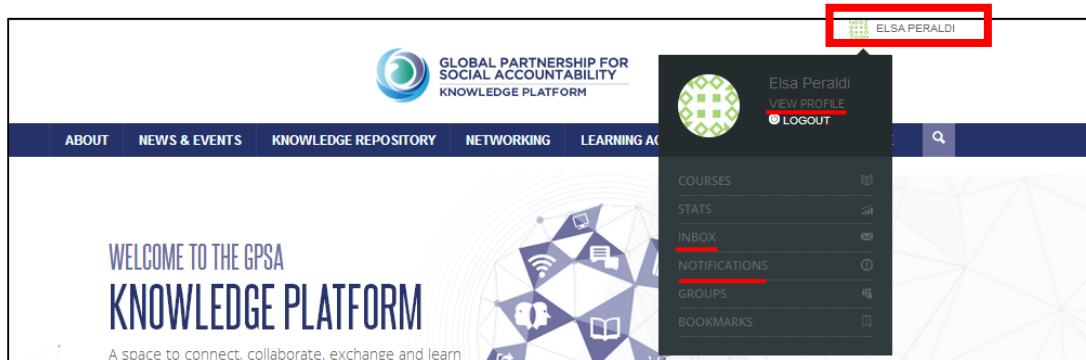


Once you have logged in, your name should appear on the upper right corner of the website and your profile should appear directly. What you see is the list of courses you are part of:



Complete and edit your profile:

When you click on **your name** on the upper right corner of the Knowledge Platform you can access additional information on your profile. A dropdown menu appears with additional information such as messages from the administrator, updated information or a link to view your profile.



To view or modify your profile, click on **View profile** on the pop-up box.



Your profile will appear to you such as in the following screenshot. There, you will be able to upload your profile picture, edit your profile, access your inbox, send messages to other participants, among other things.

We highly encourage participants to upload a profile picture, as this will facilitate the networking between the GPSA community members.



Click here to edit your profile

VIEW

EDIT

CHANGE AVATAR

Click here to change your profile picture

BASE

Name Elsa Peraldi

Organization World Bank

Multilateral Agency

Consultant

Elsa Peraldi

@elsaperaldi

active 15 seconds ago

To send a message to another member, you will need to use his username, which appears in his profile, under his full name.

COURSES 0

ACTIVITY

PROFILE

NOTIFICATIONS 0

MESSAGES 0

GROUPS 0

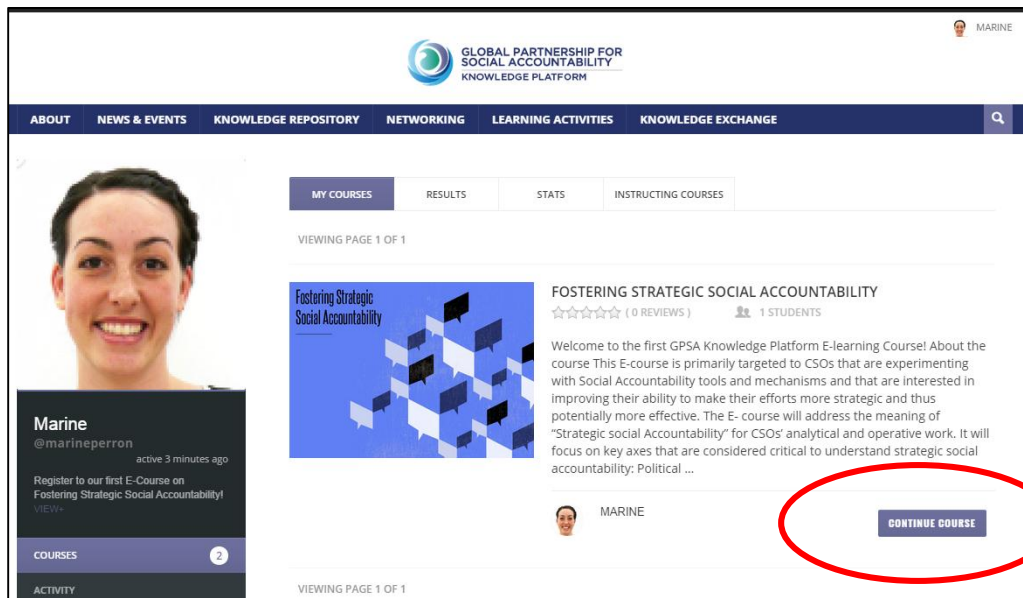
FORUMS

SETTINGS

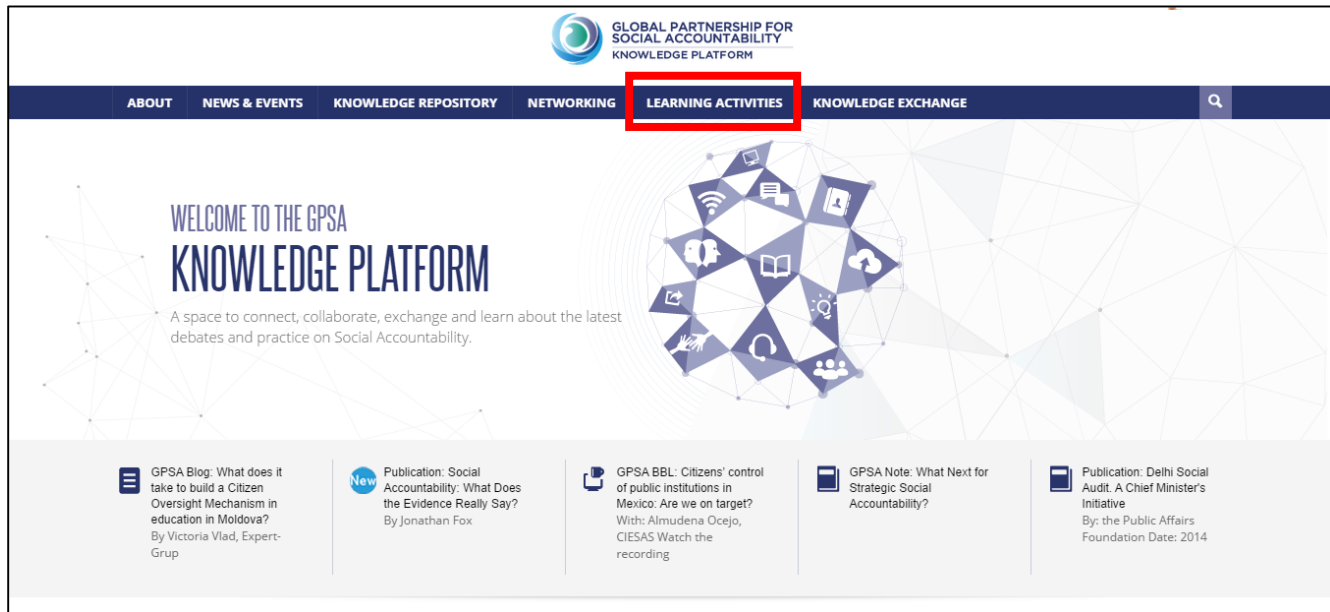
Access your inbox through here.

STEP 2: GETTING IN THE E-COURSE

There are several paths to get to the E-course. Through your profile, after logging in:



Or through the Home Page of the platform (remember that you need to be logged in):



ABOUT NEWS & EVENTS KNOWLEDGE REPOSITORY NETWORKING LEARNING ACTIVITIES KNOWLEDGE EXCHANGE

LEARNING ACTIVITIES


HOME > COURSE

All Courses by all instructors

ALL COURSES 2 MY COURSES 2

Search ... SEARCH Alphabetical

VIEWING PAGE 1 OF 1



FOSTERING STRATEGIC SOCIAL ACCOUNTABILITY
 ☆☆☆☆☆ (0 REVIEWS) 1 STUDENTS

Welcome to the first GPSA Knowledge Platform E-learning Course! About the course This E-course is primarily targeted to CSOs that are experimenting with Social Accountability tools and mechanisms and that are interested in improving their ability to make their efforts more strategic and thus potentially more effective. The E- course will address the meaning of "Strategic social Accountability" for CSOs' analytical and operative work. It will focus on key axes that are considered critical to understand strategic social accountability: Political ...

MARINE **CONTINUE COURSE**

RECENTLY ACTIVE MEMBERS

Members Directory

STEP 3: GETTING STARTED

To start the E-course, please follow the following instructions:

1.

ABOUT NEWS & EVENTS KNOWLEDGE REPOSITORY NETWORKING LEARNING ACTIVITIES KNOWLEDGE EXCHANGE

HOME > COURSE > FOSTERING STRATEGIC SOCIAL ACCOUNTABILITY

Fostering Strategic Social Accountability

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1 STUDENTS ENROLLED

CONTINUE COURSE

Click on the "Start the Course" Button

Instructors
MARINE

HOME
CURRICULUM
MEMBERS
EVENTS
FORUM
ADMIN

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About the course

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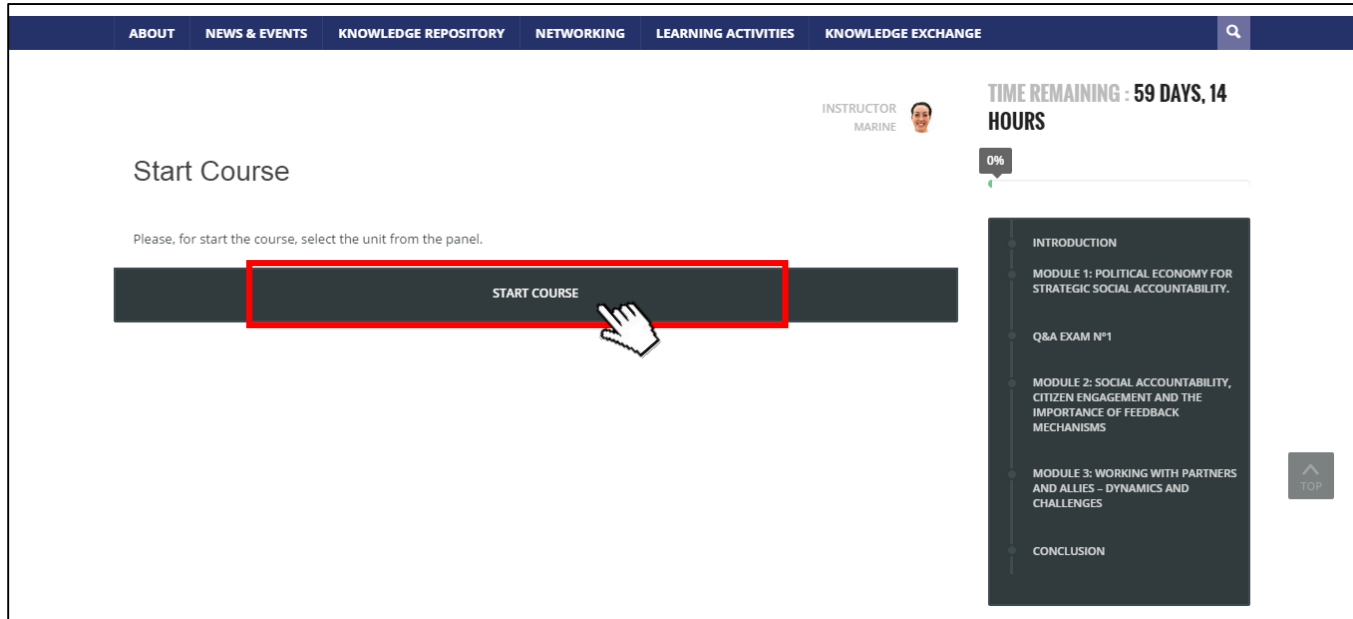
Political Economy Analysis for Strategic Social Accountability
 Social accountability, citizen engagement and feedback mechanisms
 Working with partners and allies – Dynamics and challenges

Learning goal

Broaden and master the meaning of "Strategic Social Accountability", and how it embeds into the dynamic of CSOs' analytical and operational work.

Course Format:

2.



3. After clicking on “Start Course”, you get to the first lesson of the curriculum, which is the Introduction. To make sure that your participation to the different activities is taken into account and to be sure to receive you certificate, it is important that you follow the following guidelines:

- Read carefully the instruction presented in each module. They will tell you what to do in order to fulfil the certificate requirements.
- When a module is ending, make sure to click on “Mark this unit complete”. This button is located at the bottom of the module. **Before clicking on this button, make sure that you have participated to all the activities proposed and that the module is actually ending.** Remember that each module lasts 2 weeks, except for the Introduction and Conclusion modules, which will only last 1 week. In case you have a doubt, take a look at the course calendar:
<http://gpsaknowledge.org/wp-content/uploads/2014/09/calendar-FosteringStrategicSocialAccountability.pdf>
- Then, click on “next unit”, to keep going in the E-course.

Take a look at the next screenshot to visualize the instructions mentioned above:

ABOUT NEWS & EVENTS KNOWLEDGE REPOSITORY NETWORKING LEARNING ACTIVITIES KNOWLEDGE EXCHANGE

INSTRUCTOR
MARINE

TIME REMAINING : 59 DAYS, 14 HOURS

INTRODUCTION

Oct 6-10, 2014

1. Make sure to participate to all the module's activities

Welcome to the first Week of the GPSA E-learning course!

As the course has just started, we would like to invite you to get to know each other and to give to all the participants a first hint on what we understand by Strategic Social Accountability.

We therefore invite you to have a look at the reading material of the week and to participate to our first activity. Beneath, you will find all the information you need.

If you haven't had a chance to take a look at the syllabus, the participation guidelines or the event calendar, please do so now, to make sure you understood everything and ask your questions about the E-course structure, the assignments, etc. These documents are available here: <http://gpsaknowledge.org/portal/strategic-social-accountability/>. Remember that you can contact the moderators at any time for any technical trouble.

Fostering Strategic Social Accountability - Introduction

Strategic social accountability is a process that encompasses:

- The use of a combined set of linked, fit for purpose tactics, mechanisms and "tools" including formal (mandated by laws and regulations) and informal (set up or organized by CSOs and citizen groups themselves).
- The choice of mechanisms and tools grounded on several considerations. These include a cost-benefit analysis of alternatives, an analysis of the political-institutional context, an assessment of needs and problems regarding the service delivery chain or the management process, among others, as well as of "entry points" for introducing the process, and of existing capacities and incentives of the actors to be engaged, including service users, CSOs, service providers and public sector institutions.

Reading material:
Fox, Jonathan. Social Accountability: What does the Evidence say? GPSA Working Paper N° 1. September 2014.
Only pages: 7-11, 22- 25

While reading, focus your attention on 1) the definition of social accountability made by the author; 2) the difference between tactical and strategic social accountability.

Read the material

This week's activity:

Forum: Introduce yourself and the work you do in your organization. Do not forget to write: your full name, nationality, name or your organization, the position you have, the work you personally do, the projects your organization runs. Write briefly your own concept of social accountability (base on your experience) There is no right or wrong answers, the objective is to describe what SACC means from your personal experience (max. 200 words).

2. Once the module has ended, click here.

Join the Forum Discussion

We invite you to take your time and let us know about you and your organization. We strongly encourage you to participate in the forum and to read the cited reading. It will be necessary to participate to the first webinar and to answer the first quiz!

MARK THIS UNIT COMPLETE

NEXT UNIT >

0%

INTRODUCTION

MODULE 1: POLITICAL ECONOMY FOR STRATEGIC SOCIAL ACCOUNTABILITY.

Q&A EXAM N°1

MODULE 2: SOCIAL ACCOUNTABILITY, CITIZEN ENGAGEMENT AND THE IMPORTANCE OF FEEDBACK MECHANISMS

MODULE 3: WORKING WITH PARTNERS AND ALLIES - DYNAMICS AND CHALLENGES

CONCLUSION

BACK TO COURSE

REVIEW COURSE

FINISH COURSE

3. Then, click here to pass to the next Quiz or Module.

4. Take a quiz

ABOUT NEWS & EVENTS KNOWLEDGE REPOSITORY NETWORKING LEARNING ACTIVITIES KNOWLEDGE EXCHANGE

Q&A EXAM N°1

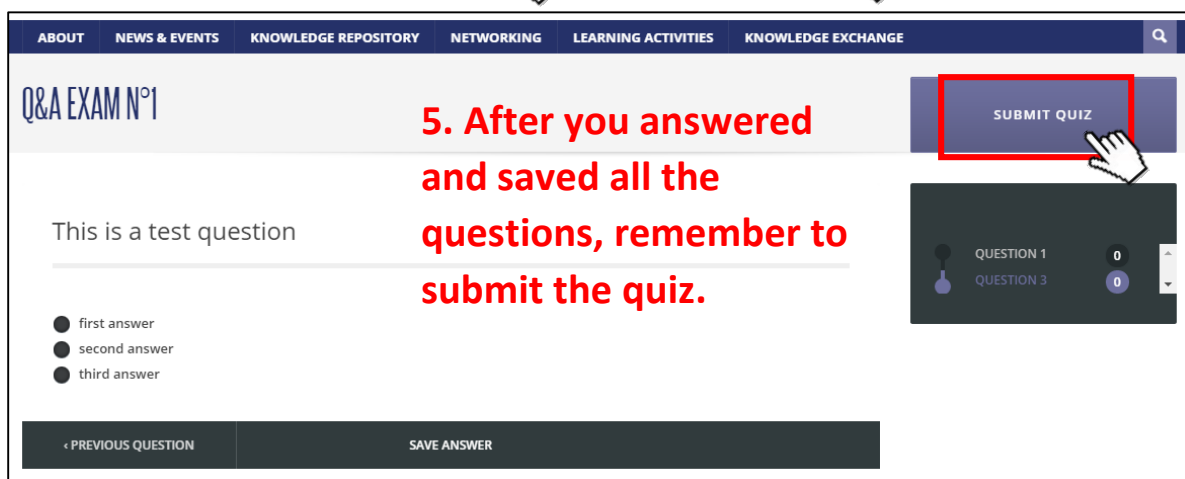
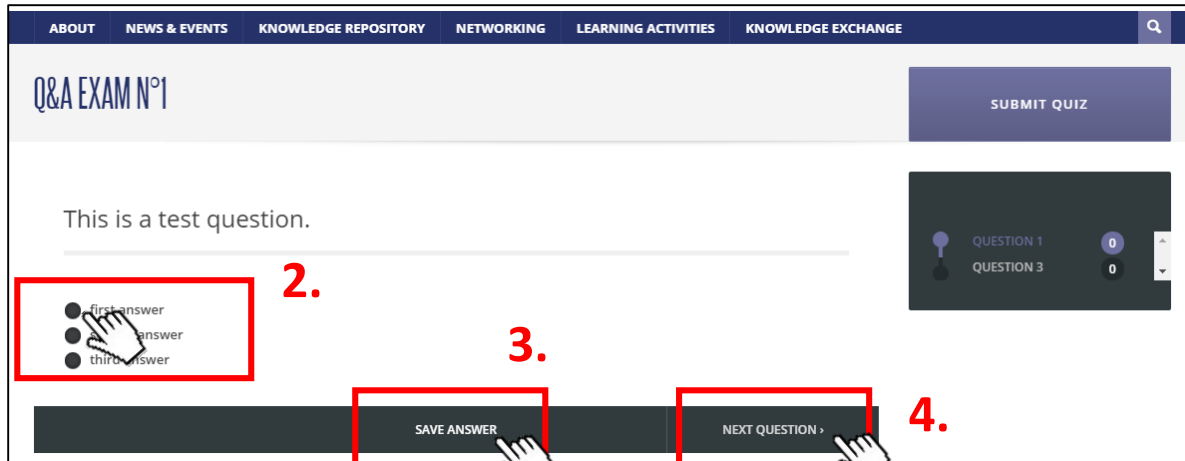
1.

START QUIZ

This is a test Quiz

QUESTION 1 0

QUESTION 3 0



5. Finish the Course

The course ends on November 28. Make sure to “Finish the course” as follows:

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MODULE 2: SOCIAL ACCOUNTABILITY, CITIZEN ENGAGEMENT AND THE IMPORTANCE OF FEEDBACK MECHANISMS

MODULE 3: WORKING WITH PARTNERS AND ALLIES - DYNAMICS AND CHALLENGES

CONCLUSION

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