Fostering Strategic Social Accountability

E-Course Guidelines for Use

The following guidelines will help you use the Knowledge Platform and, more specifically, the E-course platform. Please read them with attention, as these instructions will ensure you have a great experience in this E-learning course.

FIRST STEP: LOGIN AND COMPLETE YOUR PROFILE

Login:
Once you have created your personal account, you will be required to login with your username and password to participate to the E-course.

To login, look for and click on the login button in the upper right corner of the website. A popup box should appear:

Once you have logged in, your name should appear on the upper right corner of the website and your profile should appear directly. What you see is the list of courses you are part of:
Complete and edit your profile:
When you click on your name on the upper right corner of the Knowledge Platform you can access additional information on your profile. A dropdown menu appears with additional information such as messages from the administrator, updated information or a link to view your profile.

To view or modify your profile, click on View profile on the pop-up box.

Your profile will appear to you such as in the following screenshot. There, you will be able to upload your profile picture, edit your profile, access your inbox, send messages to other participants, among other things.

We highly encourage participants to upload a profile picture, as this will facilitate the networking between the GPSA community members.
To send a message to another member, you will need to use his username, which appears in his profile, under his full name.

Access your inbox through here.

Click here to edit your profile
Click here to change your profile picture

@elsaperaldi

active 15 seconds ago
STEP 2: GETTING IN THE E-COURSE

There are several paths to get to the E-course. Through your profile, after logging in:

Or through the Home Page of the platform (remember that you need to be logged in):
STEP 3: GETTING STARTED

To start the E-course, please follow the following instructions:

1. Click on the "Start the Course" Button
2. After clicking on “Start Course”, you get to the first lesson of the curriculum, which is the Introduction. To make sure that your participation to the different activities is taken into account and to be sure to receive you certificate, it is important that you follow the following guidelines:

- Read carefully the instruction presented in each module. They will tell you what to do in order to fulfil the certificate requirements.
- When a module is ending, make sure to click on “Mark this unit complete”. This button is located at the bottom of the module. Before clicking on this button, make sure that you have participated to all the activities proposed and that the module is actually ending. Remember that each module lasts 2 weeks, except for the Introduction and Conclusion modules, which will only last 1 week. In case you have a doubt, take a look at the course calendar: [http://gpsaknowledge.org/wp-content/uploads/2014/09/calendar-FosteringStrategicSocialAccountability.pdf](http://gpsaknowledge.org/wp-content/uploads/2014/09/calendar-FosteringStrategicSocialAccountability.pdf)
- Then, click on “next unit”, to keep going in the E-course.

Take a look at the next screenshot to visualize the instructions mentioned above:
1. Make sure to participate to all the module's activities

2. Once the module has ended, click here.

3. Then, click here to pass to the next Quiz or Module.

4. Take a quiz
5. Finish the Course

The course ends on November 28. Make sure to “Finish the course” as follows:

1. If you missed the chance to take a look at the syllabus, the participation guidelines, or the event calendar, please do so now, to understand everything and ask your questions about the E-course structure, assignments, etc. These documents are here: http://gpsaknowledge.org/course/fostering-strategic-social-accountability/. Remember that you can contact us at any time for any technical troubles.

Strategic Social Accountability - Introduction

Social accountability is a process that encompasses:

- a broad and dynamic set of mechanisms and tools, including formal (mandated by laws and rules) and informal (set up or organized by CSOs and citizen groups themselves).
- mechanisms and tools grounded on several considerations. These include a cost-benefit analysis of alternatives, an assessment of the social and political context, an assessment of the needs and problems of the service delivery chain or the process, among others, as well as an “entry point” for introducing the process, and of existing capacities and incentives to be engaged, including service users, CSOs, service providers and public sector institutions.

Material:


Activity:

- Introduce yourself and the work you do in your organization. Do not forget to write your full name, nationality, name or your organization, the position you have, the work you personally do, the projects your organization runs.
- Write briefly your own concept of social accountability (based on your experience) There is no right or wrong answers, the objective is to describe what SACC means from your personal experience (max. 200 words).